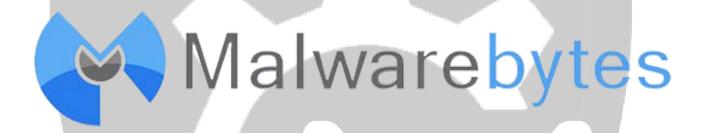Eset is an online scanner that finds hidden viruses on a computer that do not want to be found. It is thorough and is highly recommended.

Malwarebytes Anti-Malware Free uses industry-leading technology to detect and remove all traces of malware, including worms, Trojans, rootkits, rogues, dialers, spyware, and more.

Install From http://www.malwarebytes.org/free/ or http://filehippo.com/download_malwarebytes_anti_malware/

Ccleaner is used as a multiuser program. We ise it to clean up temporary files mainly for all computers, and it usually speeds up the computer instantly.

Install Instructions

http://www.eset.com/us/online-scanner/
- ✓ Click on the blue button that says "Run ESET Online Scanner"
- ✓ Click on the "esetsmartinstaller_enu.exe"
- ✓ When it downloads open it up
- ✓ Click on "Run"
- ✓ Click on "Yes" then "Restart"
- ✓ Click Yes again if a box asking you to allow it comes up (Does not come up on every computer)
- ✓ When the install finished click on the "Advanced Settings"
- ✓ Then put a check mark in the first two boxes (The third will already be check marked)
- ✓ This then will go through detecting any viruses
- ✓ When it is finished you click the "Delete Quarantined Files" then press finished

https://www.malwarebytes.org/
- ✓ Click on the orange "Free Version Download"
- ✓ Open the file when it is finished downloading
- ✓ Click on "Run"
- ✓ Click "Yes"
- ✓ Click "ok"
- ✓ Click on "Next"
- ✓ Click "I accept the terms then next"
- ✓ Click "Next"
- ✓ Click "Next"
- ✓ Click "Next"
- ✓ Click "Next"
- ✓ Click "Install"
- ✓ Click "Finished"
- ✓ Click "Start Scan"
- ✓ When finished "Quarantine All Files" and "Finish"

https://www.piriform.com/ccleaner
- ✓ Click on the green button that says "Download"
- ✓ Click on the free version download
- ✓ Click Yes when the box asking you to allow comes up
- ✓ Press next if you would like it in English
- ✓ Then press install
- ✓ Unclick the "View Release Notes"
- ✓ Click Finish
- ✓ When the program pops up click on "Analyze"
- ✓ When completed click on Run Cleaner
- ✓ Next go to the left and click on "Registry"
- ✓ Click "Scan for issues"
- ✓ Then "Fix Selected Issues"
- ✓ Save the back up on your desktop