

# Who We Are

The MVNU Information Technology Department is dedicated to providing the best technology experience possible for faculty, staff, and students. The department sees the tools of technology as an avenue to strengthen the MVNU community. We are an IT department with an interest in knowing our constituency personally. We take pride in establishing those relationships and look forward to meeting you!

## **MotherBoard Helpdesk-Main Campus (Library Lower Level, x5555)**

Josh Cunningham (Customer Support Coordinator, x5551)

Jeremiah Moebs (Customer Support Technician, x5552)

## **Classroom Response - Main Campus (Library Lower Level, x5555)**

Greg McClain (Classroom Support Coordinator, x5553)

John Todd (Classroom Support Technician, Buchwald Center, x5544)

Raymond Beckett (GPS Technician, Newark Campus, x6204)

Stephen Bechdol (GPS Technician, New Albany Campus, x6004)

MotherBoard provides first response technical support for the MVNU community and is proud to be your primary MVNU IT contact. **PLEASE contact MotherBoard first at x5555 with all technology related issues.** If you can not get through you can email us at [Motherboard@mvnu.edu](mailto:Motherboard@mvnu.edu) The MotherBoard team is in place to facilitate all incoming technology requests. Many issues can be solved directly through MotherBoard, but all IT teams regularly work together to provide solutions. MotherBoard is a walk-in office and encourages visitors. Stop by and say Hello!

## **IT Administration (Bookstore Lower Level)**

John Walchle (Director of Information Technology Services, x5501)

Bonnie Pickett (Administrative Assistant, x5500)

Heather Peterson (ITS Liaison, x5550)

John Walchle is the Director of the IT Department and oversees MVNU's technology processes as a whole. Bonnie Pickett works directly with John to provide extensive Administrative support in multiple department areas. Bonnie also serves as the primary direct contact at the Administrative level.

## **Infrastructure Team (Bookstore Lower Level)**

Brian Payne (Infrastructure Services Manager, x5541)  
Eric Thompson (Infrastructure Engineer, Security, x5546)  
Adam Diener (Infrastructure Engineer, Media, x5549)  
Andy Champlin (Infrastructure Technician, Media, x5547)

The Infrastructure team maintains all campus computing networks, including SharePoint, email (both student and employee) internet access, telephone systems and technology related security.

## **Enterprise Systems Administrative Computing (Bookstore Lower Level)**

Brent Midcap (Enterprise Systems Manager, x5531)  
**New Hire** (Applications Engineer, x5533)  
Angie Compton (Applications Engineer, x5534)  
Aaron Williams (Applications Engineer, x5536)

The Enterprise team maintains the databases and systems for student and personnel information, course registration, financial accounting and the web access to the administrative databases.